

RESOURCES

Chapter 1: The South African Constitution and Bill of Rights

CONSTITUTIONAL COURT

Tel 012 359 7400, *Toll Free* 0800 1 20 40

email info@concourt.org.za

Website www.concourt.org.za

Postal address Private Bag X1,
Constitution Hill, Braamfontein 2017

Street address 1 Hospital Street,
Constitution Hill, Braamfontein

REGISTRAR OF THE CONSTITUTIONAL COURT

Tel 01 359 7400, *Fax* 01 339 5098/086
649 3626

email director@concourt.org.za

THE PUBLIC PROTECTOR

NATIONAL OFFICE (PRETORIA)

Tel 012 366 7000/7112, *Fax* 012 362 3473

Fax2email 086 575 3292

Toll-free 0800 11 20 40

Postal address Private Bag X677, Pretoria
0001

Street address: Hillcrest Office Park, 175
Lunnon St, Brooklyn

Email publicprotector@pprotect.org.za

Website www.pprotect.org

New complaints:

Registration2@pprotect.org.com/PublicProtector

Facebook:

https://web.facebook.com/PublicProtectorSouthAfrica/?_rdc=1&_rdr

www.youtube.com/channel/UCxDLWsRKZgNU2IqGRPAj0aw

EASTERN CAPE

Tel 040 635 1286/7/1145/1126

Fax 040 635 1291

Postal address PO Box 424, Bisho 5605

Street address Unathi House,
Independent Ave, Bisho

FREE STATE

Tel 051 448 6185/6172, *Fax* 051 448 6070

Postal address PO Box 383,
Bloemfontein, 9300

Street address 2nd Floor, Standard Bank
House 15 West Burger St, Bloemfontein

GAUTENG

Tel 011 492 2897/2493, Fax 011 492 2365

*Postal address P.O. Box 32738,
Braamfontein 2017*

*Street address: Lara's Place, 187 Bree
Street (corner Bree and Rissik Streets),
Johannesburg*

KWAZULU-NATAL

*Tel 031 307 5300/5250/5251, Fax 031
307 2424*

*Postal address PO Box 4267 Durban
4000*

*Street address: Suite 2114, 22nd Floor,
Commercial City Bldg, 40 Commercial
Road, Durban*

LIMPOPO

*Tel 015 295 5712/5699/ 5956, Fax 015
295 2870*

*Postal address PO Box 4533, Polokwane
0070*

*Street address: Landros Mare Street,
Polokwane*

MPUMALANGA

Tel 013 752 8543, Fax 013 752 7883

*Postal address PO Box 3373, Nelspruit
1200*

*Street address: Suite 101 Pinnacle Bldg, 1
Parkin St, Nelspruit*

NORTHERN CAPE

Tel 053 831 7766, Fax 053 832 3404

*Postal address PO Box 1505, Kimberly,
8300*

*Street address: 2nd & 3rd Floors,
Pretmax Building, 4 Sydney Street,
Kimberley*

NORTH WEST

*Telephone 018 381 1060/1/2, Fax 018 381
2066*

*Postal address PO Box 512, Mafikeng
2745*

*Street address Public Protector's
Chambers, corner Martin & Robinson
Streets, Mafikeng*

WESTERN CAPE

Tel 021 423 8644, Fax 021 423 8708

*Postal address PO Box 712, Cape Town
8000*

*Street address: 4th Floor, 51 Wale Street
(cnr Wale & Bree Streets), Cape Town*

SOUTH AFRICAN HUMAN RIGHTS COMMISSION

Website www.sahrc.org.za

*General information email
info@sahrc.org.za*

Complaints complaints@sahrc.org.za

X: @SAHRComission

Facebook SAhumanrightscommission

YouTube: youtube.com/user/SAHRC1

HEAD OFFICE (GAUTENG)

Tel 01 01 877 3600

Street address Sentinel House,
Sunnyside Office Park, 32 Princess of
Wales Terrace, Parktown, Johannesburg

Switchboard: 011 877 36

Complaints:

www.sahrc.org.za/lodge-complaints

Fraud Hotline: free call: 0800 701 701

EASTERN CAPE

Tel 043 722 7828/21/25, Fax 043 722
7830

Street address 4th Floor Oxford House,
86 Oxford Street, East London

FREE STATE

Tel 051 447 1130, Fax 051 447 1128

Street address 18 Keller Street,
Bloemfontein

GAUTENG

Tel 01 877 3750, Fax 01 403 0668

Street address Braampark Forum 3, 33
Hoofd St, Braamfontein

KWAZULU-NATAL

Tel 031 304 7323/4/5, Fax 031 304 7323

Street address 1st Floor, 136 Margaret
Mncadi, Durban

LIMPOPO

Tel 015 291 3500, Fax 015 291 3505

Postal address PO Box 4431, Polokwane
0700

Street address 102 Library Garden
Square, corner Grobler & Schoeman St,
Polokwane

MPUMALANGA

Tel 013 752 8292, Fax 013 752 6890

Street address 4th Flr Caltex Building,
32 Bell Street, Nelspruit

NORTHERN CAPE

Tel 054 332 3993/4, Fax 054 332 7750

Postal address PO Box 1816, Upington,
8800

Street address 1st Flr Ancorley Building,
45 Mark & Scot Rd, Upington

NORTH WEST

Tel 014) 592 0694, Fax 014 594 1069

Street address 25 Heystek Street,
Rustenburg

WESTERN CAPE

Tel 021 426 2277, Fax 021 426 2875

Street address 7th floor, Absa Bldg, 132
Adderley St, Cape Town

COMMISSION FOR GENDER EQUALITY (CGE)

Website www.cge.org.za

email cgeinfo@cge.org.za

HEAD OFFICE (GAUTENG)

Tel 01 403 7182, *Fax* 01 403 5609/7188

Street address 2 Kotze St, East Wing,
Old Women's Jail, Constitution Hill,
Braamfontein

EASTERN CAPE

Tel 043 722 3489, *Fax* 043 722 3474

Street address 2nd Flr Permanent Bldg,
42-44 Oxford Street (corner Oxford &
Terminus Streets), East London

FREE STATE

Tel 051 430 9348, *Fax* 051 430 7372

Street address 2nd Flr, Fedsure Building,
49 Charlotte Maxeke Street,
Bloemfontein

KWAZULU-NATAL

Tel 031 305 2105, *Fax* 031 307 7435

Street address Suite 1219 Commercial
City, 40 Dr A.B Xuma Road, eThekweni

LIMPOPO

Tel 015 291 3070, *Fax* 015 291 5797

Street address 106 Library Garden
Square, cnr Grobler & Schoeman
Streets, Polokwane

MPUMALANGA

Tel 013 755 2428, *Fax* 013 755 2991

Street address Office 212-230, 32 Belle
Street, Mbombela

NORTHERN CAPE

Tel 053 832 0477, *Fax* 053 832 1278

Street address 143 Du Toitspan Road,
Kimberley

WESTERN CAPE

Tel 021 426 4080, *Fax* 021 424 0549

Street address 5th Flr ABSA Building, 132
Adderley St, Cape Town

AUDITOR GENERAL

HEAD OFFICE (PRETORIA, GAUTENG)

General Information email
agsa@agsa.co.za

Tel 012 426 8000, *Fax* 012 426 8257

Postal address PO Box 446, Pretoria
0001

Street address 300 Middel Street, New
Muckleneuk, Pretoria

GOVERNMENT

ANTI-CORRUPTION HOTLINE

Tel toll-free 0800 701 701

**INDEPENDENT
COMMUNICATIONS
AUTHORITY OF SOUTH
AFRICA (ICASA)**

Tel 01 566 3000/3001

email info@icasa.org.za

Consumer complaints
consumer@icasa.org.za

Website www.icasa.org.za

Postal address Private Bag X10002,
Sandton, 2146

Street address Blocks A – D, Pinmill
Farm, 164 Katherine Street, Sandton

**INDEPENDENT ELECTORAL
COMMISSION**

You can check your registration details
by sending an SMS with your ID
number to 32810

NATIONAL OFFICE

Tel 012 622 5700, Fax 012 622 5784

Postal address P/Bag X112, Centurion
0046

Street address Election House, Riverside
Office Park, 1303 Heuwel Avenue,
Centurion

Website www.elections.org

email iec@elections.org.za;
info@elections.org.za

**LAND CLAIMS
COMMISSIONER**

See LAND & HOUSING

LAND CLAIMS COURT

See LAND & HOUSING

PARLIAMENT

Tel 021 403 2911, Fax 021 403 8219

Postal address PO Box 15, Cape Town
8000

Street address Parliament St, Cape
Town email info@parliament.gov.za

Website www.parliament.gov.za

Facebook
[https://web.facebook.com/Parliament
ofRSA?_rdc=1&_rdr](https://web.facebook.com/ParliamentofRSA?_rdc=1&_rdr)

X
[parliament.gov.za/parliament-twitter-
accounts](https://parliament.gov.za/parliament-twitter-accounts)

Youtube
[https://www.youtube.com/user/Parlia
mentofRSA](https://www.youtube.com/user/ParliamentofRSA)

Instagram
[www.instagram.com/ParliamentofRSA
/](https://www.instagram.com/ParliamentofRSA/)

**PROVINCIAL GOVERNMENTS
& GOVERNMENT
DEPARTMENTS**

Website www.gov.za

Look in the back of telephone directories of capital cities of provinces.

Chapter 2: Citizenship

DEPARTMENT OF HOME AFFAIRS

HEAD OFFICE (GAUTENG)

Tel 0800 601 190

email csc@dha.gov.za

Postal address Private Bag X114, Pretoria 0001

Street address Hallmark Building, 230 Johannes Ramokhoase Street, Pretoria

Website: www.dha.gov.za

Facebook:

https://web.facebook.com/HomeAffairsZA?_rdc=1&_rdr

X: <https://x.com/HomeAffairsSA>

<https://x.com/HomeAffairsSA>

<https://www.youtube.com/DeptHomeAffairs>

MIGRATION AND REFUGEE PROBLEMS

DEPARTMENT OF HOME AFFAIRS REFUGEE RECEPTION

OFFICES/ASYLUM DETERMINATION OFFICES

EASTERN CAPE

Tel 041 487 1026

Postal address PO Box 348, East London, 5200

Street address KIC, 5 Sidon Street, North End, Port Elizabeth

GAUTENG

JOHANNESBURG

Tel 01 226 4600/4687, Fax 01 226 4602

Postal address Private Bag X11, Crown Mines, 2092

Street address Planet Avenue, Crown Mines, Johannesburg

PRETORIA

Tel 012 327 3500, Fax 012 327 0086

Postal address Private Bag X11, Crown Mines, 2092

Street address cnr. DF. Malan and Struben Streets, Marabastad, Pretoria West

KWAZULU-NATAL

Tel 031 817 0000, Fax 031 817 0034

Postal address PO Box 208, Durban 4001

Street address 137 Moore Road, Glenwood, Durban

LIMPOPO

Tel 015 534 5510

Street address 8 Harold St, Musina

WESTERN CAPE

Tel 021 650 3775

Postal address PO Box 348, East London, 5200

Street address 5th Floor, Customs House Bldg, Foreshore, Cape Town

LAWYERS FOR HUMAN RIGHTS

CAPE TOWN LAW CLINIC

Tel 021 650 3775

Street address 4th floor Poyntons Building, 24 Burg Street, Cape Town

DURBAN LAW CLINIC

Tel 031 301 0531, Fax 031 301 0538

Street address 20 Diakonia Avenue (formerly St. Andrews St), Durban

JOHANNESBURG LAW CLINIC

Tel 011 339 1960, Fax 011 339 2665

Street address 2nd Flr Braamfontein Centre, 23 Jorrisen Street (cnr Jorrisen & Jan Smuts), Braamfontein

MUSINA LAW CLINIC

Tel 015 534 2203, Fax 015 534 3437

Street address 18 Watson Avenue, Musina

PRETORIA LAW CLINIC

Tel 012 320 2943, Fax 012 320 2949/320 7681

Street address Kutlwanong Democracy Centre, 357 Visagie St, Pretoria

UPINGTON LAW CLINIC

Tel 054 331 2200, Fax 021 331 2220

Postal address PO Box 1877, Upington 8800

Street address Rooms 10 – 11 Rivercity Centre, corner Scott and Hill Streets, Upington

LEGAL RESOURCES CENTRE

See Courts and Police

THE TRAUMA CENTRE: RETURNED EXILES AND REFUGEE PROJECT

Tel 021 465 7373, Fax 021 462 3143

Street address Cowley House, 126 Chapel Street, Woodstock, Cape Town

UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES (UNHCR)

Tel 012 354 8346, Fax 012 3548390

email unhcrrsa@wn.apc.org

Postal address PO Box 12506, Tramshed 0126

Street address 8th floor Metropark Building, 351 Francis Baard Street, Pretoria

Chapter 3: Democracy, government and public participation

NATIONAL PARLIAMENT

Keep yourself informed about what is going on in Parliament through the media, the internet or reading Hansard.

Hansard is a complete record of everything said in the National Assembly and the National Council of Provinces (NCOP).

PUBLIC PARTICIPATION & INFORMATION SECTION OF PARLIAMENT (CAPE TOWN)

Tel 021 403 2911, Fax 021 403 6019

email info@parliament.gov.za

Website www.parliament.gov.za

Street address 14th Floor, Parliament Towers, 103-107 Plein Street, Cape Town

PROVINCIAL PUBLIC PARTICIPATION

Most provincial legislatures have a public participation division that provides information on how to participate in the provincial legislature.

Visit your provincial legislature website for contact details:

Eastern Cape: www.ecprov.gov.za

Free State: www.fsl.gov.za

Gauteng: www.gautengonline.gov.za

KwaZulu-Natal:
www.kwazulunatal.gov.za

Limpopo: www.limpopo.gov.za

Mpumalanga: www.mpumalanga.gov.za

Northern Cape:
www.northern-cape.gov.za

North West: www.nwpl.gov.za

Western Cape: www.wcpp.gov.za

Chapter 4: Local Government

For information on local government visit the website www.gov.za (click on local government)

SOUTH AFRICAN LOCAL GOVERNMENT ASSOCIATION (SALGA)

Website www.salga.org.za

NATIONAL OFFICE

Tel 012 369 8000, Fax 012 369 8001

Postal address PO Box 2094, Pretoria 0001

*Street address Menlyn Corporate Park
Block B, 175 Corobay Avenue (corner
Garsfontein & Corobay), Waterkloof
Glen ext11, Pretoria*

EASTERN CAPE

Tel 043 727 1150, Fax 043 727 1156/67

*Postal address P.O. Box 19511, East
London 5214*

*Street address 1st Floor Suite 3, Berea
Terrace Office Building, East London*

FREE STATE

Tel 051 447 1960, Fax 051 430 8250

*Postal address PO Box 14, Bloemfontein
9300*

*Street address 36 McGregor Street, East
End, Bloemfontein*

GAUTENG

Tel 01 276 1150, Fax 01 276 3636/7

*Postal address PO Box 32161,
Braamfontein 2017*

*Street address 3rd Flr, Braampark
Forum 2, 33 Hoof St, Braamfontein*

KWAZULU-NATAL

Tel 031 361 1236, Fax 031 361 1234

*Postal address PO Box 1525, Durban
4000*

*Street address 4th Floor Clifton Place, 19
Hurst Grove, Musgrave, Durban*

LIMPOPO

Tel 015 291 1400, Fax 015 291 1414

*Postal address Private Bag 9523,
Polokwane, Limpopo 0966*

*Street address 127 Marshall Street,
Polokwane, Limpopo*

MPUMALANGA

Tel 013 752 1200, Fax 013 752 5595

*Postal address PO Box 1693, Nelspruit
1200*

*Street address Salga House, 1 Van
Rensburg Street, Nelspruit*

NORTHERN CAPE

Tel 053 836 7900, Fax 053 833 3828

*Postal address PO Box 3183, Kimberley
8300*

*Street address Block Two, Montrio
Corporate Park, 10 Oliver Road,
Monument Heights, Kimberley*

NORTH WEST

Tel 018 462 5290, Fax 018 462 4662

*Postal address PO Box 1286, Klerksdorp
2570*

Street address Room 400, Jade Square,
Corner OR Tambo & Margaretha
Prinsloo Streets, Klerksdorp

WESTERN CAPE

Tel 021 469 9800, *Fax* 021 418 2709

Postal address P.O. Box 185, Cape Town
8000

Street address 7th Floor, 44 Adderly
Street, Cape Town

EDUCATION & TRAINING UNIT

*For training on local government and
publications*

Tel 01 648 9430/1, *Fax* 01 648 2054

Fax2email 086 685 81 0 *email*
edutrain@iafrica.com *Website*
www.etu.org.za

Chapter 5: Courts and police

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Tel 012 315 1111, *Fax* 012 357 1112

Postal address Private Bag X81, Pretoria
0001

Street address Momentum Centre, 329
Pretorious Street (cnr Pretorious &
Sisulu Streets), Pretoria

Website www.justice.gov.za

INDEPENDENT POLICE INVESTIGATIVE DIRECTORATE (IPID))

NATIONAL OFFICE

Tel 012 399 0000, *Fax* 012 326 0408

Postal address Private bag X941, Pretoria
0001

Street address City Forum Building, 114
Madiba St, Pretoria

email complaints@icd.gov.za

Website www.icd.gov.za

EASTERN CAPE

Tel 043 706 6500, *Fax* 043 706 6526

Postal address Private bag X7491, King
Williams Town 5600

Street address Mezzanine Floor,
Permanent Bldg, 4244 Oxford St (cnr.
Oxford & Terminus St) East London
5200

FREE STATE

Tel 051 406 6800, *Fax* 051 430 8852

Postal address Private bag X20708,
Bloemfontein 9300

Street address Ground Floor, Standard Bank Bldg, 15 cnr Andrew & West Burger Sts, Bloemfontein

GAUTENG

Tel 011 220 1500, *Fax* 011 333 2705

Postal address Private bag X25, Johannesburg 2000

Street address 20th Flr, Marble Towers Bldg, 208-212 Jeppe St, Johannesburg

KWAZULU-NATAL

Tel 031 310 1300, *Fax* 031 305 8214

Postal address Private bag X54303, Durban 4000

Street address 3rd Floor, The Marine Building

22 Dorothy Nyembe Street (Gardiner St) Durban

LIMPOPO

Tel 015 291 9800, *Fax* 015 295 3409

Postal address Private Bag X9525, Polokwane 0700

Street address 2nd Flr, Femnic Bldg, 66 A Market St, Polokwane

MPUMALANGA

Tel 013 754 1000, *Fax* 013 752 2602

Postal address Private bag X11325, Nelspruit 1200

Street address 2nd Flr, Nedbank Centre, 48 Brown St, Nelspruit

NORTHERN CAPE

Tel 053 807 5100, *Fax* 053 832 5615

Postal address Private bag X6105, Kimberley 8301

Street address 39 George St, Kimberley

NORTH WEST

Tel 018 397 2500, *Fax* 018 381 1495

Postal address Private bag X2017, Mafikeng 2745

Street address 1st Floor, Molopo Shopping Centre, 1 Station Road, Mafikeng 2745

WESTERN CAPE

Tel 021) 941 4800, *Fax* 021 949 3196

Postal address Private bag X9173, Cape Town 8000

Street address 1st Flr, Fintrust Building, cnr Petrusa & Mazzur Streets, Bellville 7530

ORGANISATIONS

Lawyers for Human Rights

See Migration & Refugee Problems

Legal Aid Board

Tel 011 877 2000

Legal aid advice 0800 110 110

Ethics Hotline 0800 204 473 toll free

Street address 29 De Beer Street,
Braamfontein, Johannesburg

Email
communications2@legal-aid.co.za

Website www.legal-aid.co.za

Students for law and Social Justice (SLSJ)

Volunteer legal services

Website www.slsj.org

Legal Aid Justice Centres

Alexandra 011 786 3603

Aliwal North 051 633 2579

Athlone 021 697 5252

Benoni 011 845 4311

Bloemfontein 051 447 9915

Butterworth 047 401 3800

Caledon 028 212 1815

Cape Town 021 426 4129

Colesberg 051 753 2280

Durban 031 304 3290/0100

East London 043 704 4700

Empangeni 035 792 4949

Ermelo 017 819 7291

Garankuwa 012 700 0595

Germiston 011 825 7836

George 044 802 8600

Germiston 011 825 7836

Grahamstown 046 622 9350

Graaf Reinet 049 807 2500

Groblersdal 013 262 4769

Johannesburg 011 870 1480

Kimberley 053 832 2348

King Williamstown 043 604 6600

Klerksdorp 018 464 3022

Kroonstad 056 216 4800

Krugersdorp 011 660 2335

Ladysmith (KZN) 036 638 2500

Lichtenburg 018 632 7600

Lydenburg 013 235 9940

Mafikeng 018 384 4261

Makhado 015 519 1100

Middelburg 013 243 5964

Modimolle (Nylstroom) 014 717 4977

Mthatha 047 501 4600

Nelspruit 013 753 2154

Newcastle 034 312 3423

Phuthaditjhaba 058 713 4953

Pietermaritzburg 033 394 2190

Piet Retief	017	826 4567
Pinetown	031	710 2700
Polokwane	015	291 2429
Port Elizabeth		041 408 2800
Port Shepstone		039 688 9600
Potchefstroom		018 293 0045
Pretoria	012	401 9200
Queenstown	045	807 3500
Rustenburg	014	565 5704
Secunda	017	634 8532
Soweto	011	988 9011
Stellenbosch	021	882 9221
Uitenhage	041	991 1811
Umlazi	031	918 8100
Upington	064	337 9200
Venda	015	962 6268
Vereeniging	016	421 3527
Verulam	032	533 2654
Vredendal	027	201 1030
Vryburg	053	927 0145
Vryheid	034	989 8300
Welkom	057	357 2847
Witbank	013	656 5290
Worcester	023	348 4040

LEGAL RESOURCES CENTRE

NATIONAL OFFICE

Tel 011 836 9831, *Fax* 011 834 838 4876

Postal address P.O. Box 9495,
Johannesburg 2000

Street address 15th & 16th Flrs, Bram
Fischer Towers, 20 Albert St,
Marshalltown, Johannesburg

Website www.lrc.org.za

Constitutional Litigation Unit

Tel 011 836 9831, *Fax* 011 834 834 4273

Postal address P.O. Box 9495,
Johannesburg 2000

Street address 15th & 16th Flrs, Bram
Fischer Towers, 20 Albert St,
Marshalltown, Johannesburg

CAPE TOWN

Tel 021 481 3000, *Fax* 021 423 0935

Postal address PO Box 5227, Cape Town
8000

Street address 5th Floor, Greenmarket
Place, 54 Shortmarket Street, Cape
Town

DURBAN

Tel 031 301 7572, *Fax* 031 304 2823

Street address N240 Diakonia Centre, 20
St. Andrews Street, Durban

GRAHAMSTOWN

Tel 046 622 9230, Fax 046 622 3933

*Postal address P.O. Box 932,
Grahamstown 6140*

*Street address 116 High Street,
Grahamstown*

JOHANNESBURG

Tel 011 836 9831, Fax 011 834 4273

Postal address

P.O. Box 9495, Johannesburg 2000

*Street address 15th & 16th Flr, Bram
Fischer Towers, 20 Albert St,
Marshalltown, Johannesburg*

UNIVERSITY LEGAL AID CLINICS

*The following universities have legal aid
clinics. Check in your telephone
directory for the contact number.*

North West University, Mahikeng;

University of Cape Town

University of KZN, Durban

University of KZN, Pietermaritzburg

University of the North

University of Free State

Limpopo University

North West University, Potchefstroom

Nelson Mandela Metropolitan
University

University of Pretoria

University of Johannesburg

Rhodes University

University of South Africa

University of Stellenbosch

University of Western Cape

University of Witwatersrand

University of Zululand

Chapter 6: Labour law

DEPARTMENT OF EMPLOYMENT AND LABOUR

Website www.labour.gov.za

HEAD OFFICE

Tel 012 309 4000, Fax 012 320 2059

*Postal address Private Bag X117, Pretoria
0001*

*Street address Laboria House, 215
Francis Baard Street, Pretoria*

EASTERN CAPE

Tel 043 701 3000, Fax 043 701 3297

*Postal address Private Bag X9005, East
London 5200*

Street address Laboria Bldg, 3 Hill Street
(cnr Oxford & Hill Streets) East London

FREE STATE

Tel 051 505 6200, *Fax* 051 447 9353

Postal address PO Box 522,
Bloemfontein 9300

Street address 43 Maitland Street,
Bloemfontein

GAUTENG (JOHANNESBURG)

Tel 011 853 0300, *Fax* 011 497 3076

Postal address PO Box 4560,
Johannesburg 2000

Street address 77 de Korte Street,
Braamfontein, Johannesburg

GAUTENG (PRETORIA)

Tel 012 317 – 7800,

Fax 012 320-6597/8, 012 320 6600/2

Postal address Private Bag X176, Pretoria
0001

Street address 239 Metro Park Building,
351 Fran-cis Baard Street, Pretoria

KWAZULU-NATAL

Tel 031 366 2000, *Fax* 031 307 1933

Postal address PO Box 940, Durban
4000

Street address 11th Floor, Royal Building,
267 Anton Lembede (Smith Street),
Durban

LIMPOPO

Tel 015 290 1744, *Fax* 015 290 1740

Postal address Private Bag X9512,
Polokwane 0700

Street address Old Boland Bank
Building, 42A Schoeman Street,
Polokwane

MPUMALANGA

Tel 031 655 8700

Postal address Private Bag X 7263
Witbank 1035

Street address Labour Building, cnr
Hofmeyer Street and Beatty Avenue,
Witbank

NORTHERN CAPE

Tel 053 838 1500, *Fax* 053 832 4798

Postal address Private Bag X5012,
Kimberley 8300

Street address Corner Compound and
Pniel Roads, Kimberley

NORTH WEST

Tel 018 387 8100, *Fax* 018 384 2745

Postal address Private Bag X2040,
Mmabatho 2735

Street address Provident House,
University Drive, Mmabatho

WESTERN CAPE

Tel 021 441 8000, *Fax* 021 441 8137

Postal address PO Box 872, Cape Town
8000

Street address Wesbank Bldg, cnr
Riebeeck & Long Streets, Cape Town

**COMMISSION FOR
CONCILIATION, MEDIATION AND
ARBITRATION (CCMA)**

HEAD OFFICE

Tel 011 377 6650/6600, *Fax* 011 834 7351

Street address CCMA National Office, 28
Harrison St, Johannesburg

email info@ccma.org.za

Website www.ccma.org.za

EASTERN CAPE

East London

Tel 043 743 0826, *Fax* 043 743 0810

Postal address Private Bag X9068, East
London 5200

Street address Cnr. Church & Oxford St,
East London 5201

email el@ccma.org.za

Gqeberha *Tel* 041 505 4300, *Fax* 041 586
4410/4585

Postal address

Private Bag X 22500, Gqeberha, 6001

Street address CCMA House, 107 Govan
Mbeki Avenue, Gqeberha

email pe@ccma.org.za

FREE STATE

Bloemfontein

Tel 051 441 1700, *Fax* 051 448 4468/9

Postal address Private Bag X20705,
Bloemfontein 9300

Street address CCMA House, cnr
Elizabeth & West-Burger Streets,
Bloemfontein

GAUTENG

Ekurhuleni

Tel 011 845 9000, *Fax* 011 421 4723/48

Postal address Private Bag X23, Benoni
1500

Street address CCMA Place, cnr Woburn
& Rothsay St, Benoni

email ekurhuleni@ccma.org.za

Johannesburg

Tel 011 220 5000,

Fax 011 220 5101, 0861 392 262

Postal address Private Bag X 96,
Marshalltown 2107

Street address CCMA House, 20
Anderson Street, Johannesburg *email*
johannesburg@ccma.org.za

Pretoria

Tel 012 317 7800,

Fax 012 392 9702, 012 320 4633/04

Postal address Private Bag X176, Pretoria 0001

Street address Metro Park Bldg, 351 Francis Baard Street, Pretoria email pta@ccma.org.za

KWAZULU-NATAL

Durban

Tel 031 362 2300

Fax 031 368 7387, 031 740 74633/04

Postal address Private Bag X54363, Durban 4000

Street address 6th & 7th Floors Embassy House, 199 Anton Lembede (Smith Street), Durban

email kzn@ccma.org.za

Newcastle

Tel 034 328 2400, Fax 034 312 5964

Postal address Private Bag X6622, Newcastle 2940

Street address 71 Scott Street, Newcastle email kzn@ccma.org.za

Pietermaritzburg

Tel 033 328 5000, Fax 033 345 9790

Street address 3rd Floor Gallway House, Gallway Lane, Pietermaritzburg

Port Shepstone

Tel 039 688 3700/3702, Fax 039 684 1771

Postal address Private Bag X 849, Port Shepstone 4240

Street address The Chambers, 68 Nelson Mandela Drive, Port Shepstone

LIMPOPO

Tel 015 287 7400, Fax 015 297 1649

Postal address Private Bag X9512, Polokwane 0700

Street address 104 Hans van Rensburg Street, Polokwane

MPUMALANGA

Tel 013 656 2800, Fax 013 656 2885/6

Postal address Private Bag X7290, eMalahleni, 1035

Street address CCMA House, Eadie Street, eMalahleni

MBOMBELA

Tel 013 752 2155, Fax 013 753 3835/2785

Street address 7th Floor, Sanlam Centre Building, 25 Samora Machel, Mbombela

email wtb@ccma.org.za

NORTHERN CAPE

Tel 053 831 6780, Fax 053 831 5947/8

Postal address Private Bag X6100, Kimberley 8300

Street address CCMA House, 1A Bean Street, Kimberley

NORTH WEST

Matlosana

Tel 018 487 4600, *Fax* 018 462 4126/4053

Postal address

Private Bag X5004, Matlosana 2571

Street address 47–51 Siddle St, Matlosana

Rustenburg

Tel 014 591 6400, *Fax* 014 592 5236

Postal address Private Bag X82104, Rustenburg 0300 *Street address*

1st Floor Sanlam Centre, Old Sanlam Building, 43–45 Boom St, Rustenburg

WESTERN CAPE

Cape Town

Tel 021 469 0111,

Fax 021 465 7193/97/87, 021 462 5006

Postal address Private Bag X9167, Cape Town 8000

Street address CCMA House, 78 Darling Street, Cape Town *email*
ctn@ccma.org.za

George

Tel 805 7700, *Fax* 044 873 2906

Postal address Private Bag X9167, Cape Town 8000

Street address 2 Cathedral Square, 63 Cathedral St, George 6529

UNEMPLOYMENT INSURANCE FUND

Contact your nearest Department of Employment and Labour office

REGISTRATION OF COOPERATIVES

For information on how to start and register a cooperative see the following Websites:

CIPRO www.cipro.co.za

DTI www.dti.gov.za

SEDA www.seda.org.za

Telephone the Department of Trade & Industries (DTI) call centre on 0861 843 384 and choose the option for Cooperatives

DEPARTMENT OF TRADE & INDUSTRY

Tel 0861 843 384, *Fax* 0861 843 888

Postal address Private Bag X84, Pretoria 0001

Street address 77 Meintjies Street, Sunnyside, Pretoria

COIDA

Compensation Commissioner

HEAD OFFICE

Tel 0860 105 350

Fax 012 326 1570, 012 357 1772

*Postal address PO Box 955, Pretoria
0001 Website www.wcomp.gov.za*

*Forms are available from the labour
department*

ORGANISATIONS

Centre for Applied Legal Studies

Tel 011 717 8654, Fax 011 403 4321

*Postal address Wits University, Private
Bag 3, Wits 2050*

Email postmaster@crls.org.za

Western Cape

Tel 021 883 8032/3, Fax 021 886 5076

*Postal address PO Box 1169,
Stellenbosch 7599*

*Street address 38 George Blake Ave,
Plankenburg*

email crls@crls.org.za

Website www.crls.org.za

CONGRESS OF S.A. TRADE UNIONS (COSATU)

HEAD OFFICE

Tel 011 339 4911, Fax 011 339 5080/6940

*Postal address P.O. Box 1019,
Johannesburg 2000*

*Street address Cosatu House, 110
Jorissen Street, corner Simmonds,
Johannesburg*

Website www.cosatu.org.za

LABOUR RESEARCH SERVICES

Cape Town

Tel 021 447 1677, Fax 021 447 9244

*Postal address P.O. Box 376, Woodstock
7915*

*Street address 7 Community House, 41
Salt River Road, Salt River, Cape Town*

Email lrs@lrs.org.za

Website www.lrs.org.za

Legal Resources Centre

See Legal Resources Centre

NATIONAL ECONOMIC, DEVELOPMENT AND LABOUR COUNCIL (NEDLAC)

Johannesburg

Tel 011 328 4200, Fax 011 447 6053 /
2089

Postal address PO Box 1775, Saxonwold
2132

Street address 14A Jellicoe Ave,
Rosebank 2196 Website
www.nedlac.org.za

info@nedlac.org.za

Instagram: Nedlac

X: @nedlac

TRADE UNION LIBRARY AND EDUCATION CENTRE

Cape Town

Tel 021 447 7848

Postal address PO Box 376, Salt River
7848

Street address Community House, 41
Salt River Road, Salt River

Pension Funds Adjudicator

NATIONAL

Tel 0800 111 667 free call

Fax 0800 00 77 88 free fax

Postal address P.O. Box 580, Menlyn
0063

Street address 4th Floor, Block A,
Riverwalk Office Park,

41 Matroosberg Road, Ashlea Gardens,
Pretoria

[email enquiries@pfa.org.za](mailto:email.enquiries@pfa.org.za)

Website www.pfa.org.za

Chapter 7: Social grants

DEPARTMENT OF SOCIAL DEVELOPMENT

Tel 012 312 7500, Fax 011 447 6053/2089

Grant and fraud hotline 0800 601 011
toll free

Street address HSRC Building, 134
Pretorius St, Pretoria 0001

Website www.dsd.gov.za

South African Social Security Agency
(SASSA)

NATIONAL

Tel 012 400 2000, Fax 012 400 22577

Street address SASSA House, Prondisa
Bldg, Cnr Biko & Pretorius Streets,
Pretoria 0001

Website www.sassa.gov.za

EASTERN CAPE

Tel 043 707 6460, Fax 043 707 6480

Postal address Private Bag X9001,
Chiselhurst, East London 5200

Street address BKB Building, cnr
Fitzpatrick and Merino Roads, Quigney
email GrantsEnquiriesEC@sassa.gov.za

FREE STATE

Tel 051 410 0804/5, *Fax* 051 409 0862

Postal address Private Bag X20553,
Bloemfontein 9300

Street address African Life Building, 75
Andrews St, Bloemfontein

email GrantsEnquiriesFS@sassa.gov.za

GAUTENG

Tel 011 241 8300, *Fax* 011 241 8305

Postal address

Private Bag X120, Marshalltown 2170

Street address 28 Harrison St,
Johannesburg

email GrantsEnquiriesGP@sassa.gov.za

KWAZULU-NATAL

Tel 033 846 3300, *Fax* 033 846 9595

Postal address

Private Bag X9146, Pietermaritzburg
3201

Street address 1 Bank St,
Pietermaritzburg

email
GrantsEnquiriesKZN@sassa.gov.za

LIMPOPO

Tel 015 291 7400, *Fax* 015 291 7996

Postal address Private Bag X9677,
Polokwane 0700

Street address 43 Landros Mare St,
Polokwane 0699

email GrantsEnquiriesLIM@sassa.gov.za

MPUMALANGA

Tel 013 752 5400, *Fax* 013 752 5109

Postal address

Private Bag X11230, Nelspruit 1200

Street address 18 Ferreira Street,
Nelspruit

email GrantsEnquiriesMP@sassa.gov.za

NORTHERN CAPE

Tel 053 802 4900, *Fax* 053 831 4038

Postal address Private Bag X6011,
Kimberley 8300

Street address Du Toitspan Building,
95-97 Du Toitspan Road, Kimberley

email GrantsEnquiriesNC@sassa.gov.za

NORTH WEST

Tel 018 388 0060, *Fax* 086 611 9740

Postal address Private Bag X44,
Mmabatho 2735

Street address Master Centre, Industrial
Mafikeng

email GrantsEnquiriesNW@sassa.gov.za

WESTERN CAPE

Tel 021 469 0200, *Fax* 021 469 0260

Postal address Private Bag X9189, Cape Town 8000

Street address Golden Acre, Adderley St, Cape Town

email GrantsEnquiriesWC@sassa.gov.za

ORGANISATIONS

Lifeline & Childline

Lifeline 086 132 2322, 021 461 1111

Childline 080 005 5555, 021 461 1114

Gender Violence 0800 150 150

HIV/Aids 0800 012 322

Tel 011 715 2000, *Fax* 01 715 2001

Postal address P.O. Box 32201, Braamfontein 2017

Street address 8th Flr, North City House, cnr Melle & Jorissen Street, Braamfontein 2001

Website www.lifeline.org.za

NATIONAL INSTITUTE FOR CRIME PREVENTION AND REHABILITATION OF OFFENDERS (NICRO)

Tel 021 462 0017, *Fax* 21 462 2447

Postal address P.O. Box 7905, Caledon Square 7905

Street address 1 Harrington St, Cape Town 8001 *Website* www.nicro.org.za

Bloemfontein 051 435 5193

Cape Town 021 422 1690

Durban 031 309 8333

East London 043 722 4123

Kimberley 053 831 1715

Nelspruit 013 755 3540

Pietermaritzburg 033 345 4425

Port Elizabeth 041 582 2555

Pretoria 012 326 8111

Local organisations

Having up-to-date lists of the local organisations in each area is useful. We have suggested some categories of organisations (see below).

A good place to start collecting local addresses is from your local Lifeline resource directory.

Association for the Physically Disabled
Child and Family Welfare Society
Church welfare programmes
Disabled People South Africa
Funding Agencies

Health care: day hospitals, clinics,
psychiatric services

Nutritional programmes

People Living with HIV and Aids

(and local support groups)

Treatment Action Campaign (TAC)

Chapter 8: Family law AND Chapter 9: Gender-based violence

CHILD PROTECTION UNIT, SAPS

*Look in the back of the telephone
directory under SAPS, under
Government*

RAPE CRISIS

Observatory

Tel 021 447 1467, Fax 021 447 5458

Counselling line 021 447 9762

*Postal address P.O. Box 46,
Observatory 7936*

email info@powa.org.za

Website www.rapecrisis.org.za

Athlone

Tel 021 684 1180, Fax 021 447 637 9432

Counselling line 021 633 9229

Khayelitsha

Tel 021 361 9228, Fax 021 361 0529

Counselling line 021 361 9085

RURAL WOMEN'S MOVEMENT

Tel & Fax 031 579 4559

*Postal address PO Box 1326, Hilton,
Pietermaritzburg 3245*

*Street address 38 Valley Road, Sea Cow
Lake, Durban 4001*

email

ruralwomensmovement@gmail.com

CHILD AND FAMILY WELFARE SOCIETY

*Look in the telephone directory for large
towns*

COMMISSION FOR GENDER EQUALITY

See Commission for Gender Equality

DIVORCE COURT CENTRES

*North Eastern Divorce Court Tel 031 332
9034*

Central Divorce Court Tel 011 639 0311

*Southern Eastern Divorce Court Tel 043
642 2842*

FAMSA (FAMILY COUNSELLING)

JOHANNESBURG

Family Life Johannesburg

Tel 011 788 4784/5

email familylife@iafrica.com

CAPE TOWN

Tel 021 447 7951

email famsa@famsawc.org.za

NICRO

See Social Welfare

People Opposing Women Abuse

Tel 011 642 4345/6, *Fax* 011 484 3195

Postal address P.O. Box 2143,
Johannesburg 2000

email info@powa.org.za

Website www.powa.org.za

WOMEN'S LEGAL CENTRE

Tel 021 424 5660

Street address 7th Flr Constitution
House, 124 Adderley St (cnr Church St),
Cape Town

Website www.wlce.co.za

Chapter 10: HIV/AIDS and TB

DEPARTMENT OF HEALTH

Tel 012 395 8000/9000, *Fax* 012 395 9019

24-hour HIV/AIDS helpline in all 11
official languages 0800 012 322

Website www.doh.gov.za

Lifeline manages the AIDS helpline for the Department of Health. Anyone with any questions on HIV or AIDS can call the helpline.

ORGANISATIONS

AIDS CONSORTIUM

Tel 011 403 0265, *Fax* 011 403 2106

Postal address P.O. Box 31104,
Braamfontein 2017

Street address 1st Flr, Block 1 Omnipark,
66 Sailor Malan Avenue, Aeroton

email info@aidsconsortium.org.za

AIDS LEGAL NETWORK

Tel 021 447 8435, *Fax* 021 447 9946

Postal address P.O. Box 13834, Mowbay
7705

Street address Suite 6F, Waverley
Business Park, Dane Street, Mowbay
Cape Town 7700

Email alncpt@aln.org.za

Website www.aln.org.za

SECTION 27

Tel 011 356 4100

Street address Unit 6, 6th Flr,
Braamfontein Centre, 23 Jorissen St,
Braamfontein 2001

Website www.section27.org.za

COUNCIL FOR MEDICAL SCHEMES

Website www.medicalschemes.com

Health Professions Council of South Africa (HPCSA)

Tel 012 338 9300, *Fax* 012 328 5120

Postal address The Registrar, Health Professions Council of South Africa, P.O Box 205, Pretoria 0001

Street address Cnr Hamilton and Madiba Streets, Arcadia, Pretoria

LIFELINE

See Lifeline and Childline

RAPE CRISIS

See Rape Crisis

SOUTH AFRICAN NATIONAL TUBERCULOSIS ASSOCIATION (SANTA)

Tel 011 454 0260, *Fax* 011 454 0097

Postal address Private Bag X 10030, Edenvale 1610

Street address Unit 37, Hingham Office Park, Boe-ing Road, East Bedfordview, Johannesburg

email info@santa.org.za

Website www.santafoundation.org.za

Eastern Cape

Tel 046 622 7720, *Fax* 046 622 3984

Gauteng

Tel 011 454 0260, *Fax* 011 454-0096

Kwazulu-Natal

Tel 031 208 8474, *Fax* 031 208 8473

Mpumalanga

Tel 017 712 6854, *Fax* 017 712 6854

Northern Cape

Tel 053 631 1499, *Fax* 053 631 1499

Western Cape

Tel 021 715 8901, *Fax* 021 715 8908

TREATMENT ACTION CAMPAIGN (TAC)

Tel 021 422 1700, *Fax* 021 422 1720

Postal address PO Box 2069, Cape Town 8001

Street address 3rd Floor, Westminster House, 122 Longmarket St, Cape Town 8001

Visit the Website for contact details of TAC offices in all the provinces.

email info@tac.org.za

Website www.tac.org.za

Chapter 11: Land and Housing

DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT

(Note that in July 2024 the Department of Agriculture, Land Reform and Rural Development was split into two government departments, the Department of Agriculture and the Department of Land Reform and Rural Development. Check the updated website for the Department of Land Reform and Rural Development)

Website www.dalrrd.gov.za

For more details on where to find the provincial offices, go to the Department of Land Reform and Rural Development website and click 'where to find us'.

NATIONAL CALL CENTRE

Tel 0800 007 095

COMMISSION ON RESTITUTION OF LAND RIGHTS

Tel 012 312 8882, Fax 012 321 0428

Postal address Private Bag X 833,
Pretoria 0001

Street address Department of Land Reform and Rural Development, 184
Cnr. Jacob Mare & Paul Kruger St,
Pretoria

Website: www.dalrrd.gov.za (Note that in July 2024 the Department of Agriculture, Land Reform and Rural Development was split into two departments., the Department of Agriculture and the Department of Land Reform and Rural Development. Check the updated website for the Department of Land Reform and Rural Development).

Land Claims Commissioner

HEAD OFFICE

Tel 012 312 9244, Fax 012 321 0428

Postal address Private Bag X833,
Pretoria 0001

REGIONAL OFFICES

Eastern Cape 043 700 6006

Free State 053 807 5700

Northern Cape 051 403 0700

Gauteng 012 310 6620

North West 018 392 3080

KwaZulu-Natal 033 355 8531

Limpopo 015 284 6301

Mpumalanga 013 755 8100

Western Cape 021 409 0312

DEPARTMENT OF HUMAN SETTLEMENTS

Call centre 0800 146 873

Mon – Fri 6 a.m – 10 p.m

Fax 012 341 8512

Fraud & Corruption 0800 701 701

Postal address DHS Private Bag X644,
Pretoria, 0001

Street address Govan Mbeki House, 240
Justice Mahomed Street, Sunnyside,
Pretoria

email info@dhs.gov.za

Website www.dhs.gov.za

DEVELOPMENT BANK OF SOUTH AFRICA

Tel 011 313 3911, *Fax* 011 313 3086

Postal address PO Box1234, Halfway
House 1685

Street address Headway Hill, 1258 Lever
Road, Midrand *Website* www.dbsa.org

LAND CLAIMS COURT

Tel 011 781 2291, *Fax* 011 781 2217/2218

Postal address Private Bag X10060,
Randburg 2125

Street address Randburg Mall, Trust
Bank Centre, cnr Kent Ave & Hill St,
Johannesburg

Website www.justice.gov.za/lcc/

ORGANISATIONS

CENTRE FOR RURAL LEGAL STUDIES

Tel 021 883 8032/3, *Fax* 021 886 5076

Postal address PO Box 1169 Stellenbosch
7599

Street address 39 George Blake Ave,
Plankenbrug, Stellenbosch

email crls@crls.org.za

Website www.crls.org.za

DEVELOPMENT ACTION GROUP

Tel 021 448 7886, *Fax* 021 447 1987

Street address 101 Lower Main Rd,
Observatory, Cape Town 7925

email dag@dag.org.za

Website www.dag.org.za

SURPLUS PEOPLE'S PROJECT

Tel 021 448 5605, *Fax* 021 448 0105

Postal address P.O. Box 468, Athlone
7760

Street address 2nd Flr, 266 Lower Main
Road, Salt River 7925

email spp@spp.org.za

Website www.spp.org.za

PLANACT

Tel 011 403 6291,

Fax 011 403 69812, 086 567 1239

Postal address P.O. Box 30823,
Braamfontein 2017

Street address 28 Juta St, Braamfontein
email info@planact.org.za Website
www.planact.org.za

LOCAL GOVERNMENT

Look under Municipality in the
telephone directory

Chapter 12: Environmental law

DEPARTMENT OF FORESTRY, FISHERIES AND ENVIRONMENT

Tel 012 399 9000

Postal address Private Bag X447,
Pretoria 0001

Street address 472 Steve Biko St, Arcadia

email call_centre@environment.gov.za

Website www.dffe.gov.za

ENVIRONMENTAL MONITORING GROUP

Tel 021 448 2881, Fax 021 448 2922

Postal address P.O. Box 13378, Mowbray
7705

Street address 10 Nuttall Road,
Observatory, Cape Town

Email info@emg.org.za

Website www.emg.org.za

Chapter 13: Consumer law

BLACK SASH

Black Sash's publication on the National Credit Act, Debit and Credit: A reference guide for paralegals, can be freely downloaded from their website: www.blacksash.org.za.

ORGANISATIONS

Institutions which protect peoples' rights about debt and credit:

COUNCIL FOR DEBT COLLECTORS

If the consumer wants to check whether a debt collector is registered and whether the debt collector's behaviour was appropriate.

Tel 012 804 9808, 012 804 8483, 012 804 3402 Fax 012 804 0744

Postal address PO Box 836, Silverton
0127

Street address Ground Flr, Rentmeester Park, West wing, 74 Watermeyer St, Val de Grace, Pretoria

Website www.debtcol-council.co.za

CREDIT INFORMATION OMBUDSPERSON

If consumers feel they have been incorrectly or unfairly negatively listed by a credit bureau. Email them for general enquiries on credit information matters. Use their website for general information.

Tel 0861 662 837, *Fax* 086 683 4644

Postal address Post Suite 123, Private Bag X10015, Randburg 2125

Street address Fernridge Office Park, 5 Hunter St, Ferndale, Randburg

email ombud@creditombud.org.za
Website www.creditombud.org.za

NATIONAL CONSUMER COMMISSION

Tel 012 761 3000/3400,

Toll free 0860 00 3600 *Fax* 086 758 4990

Postal address Private Bag X33, Highveld 0169

email complaints@thencc.org.za

Website ncc@thedti.gov.za

NATIONAL CONSUMER TRIBUNAL

If a consumer is dissatisfied with the way in which the dispute was resolved by the NCR.

Tel 012 683 8140, *Fax* 012 663 5693

Postal address Private Bag X 110, Centurion 0046

Street address Ground Flr, Block B, Lakefield Office Park, 272 West Ave (cnr West and Lenchen North), Centurion

email registry@thenct.org.za

Website www.thenct.org.za

NATIONAL CREDIT REGULATOR (NCR)

If the consumer needs help with calculating interest rates on credit agreements, interpreting contracts, verifying the registration of credit providers or debt counselors, or wants to report a dispute with a credit provider.

Street address 127, 15th Road, Randjespark, Midrand

Tel 0860 627 627 / 011 554 2700

email complaints@ncr.org.za

Website www.ncr.org.za

THE INDUSTRY AND COMPETITION SMME

Tel 0861 843 384

SOUTH AFRICAN NATIONAL CONSUMER CONSUMER UNION (SANCU)

Tel 012 428 7122, *Fax* 012 086 672 8585

Postal address PO Box 27852, Sunnyside
0132, Pretoria

Chapter 14: Small business law

SOUTH AFRICAN REVENUE SERVICES (SARS)

Contact Centre (local callers) 0800 00 7277

Contact Centre (international callers)

+11 602 2093

Fraud and Anti-Corruption Hotline
0800 00 2870

Website www.sars.gov.za

National eFiling email address for
specific eFiling enquiries
eFilingAssist@sars.gov.za

Follow call-back options 1-6

Email or fax one of the four SARS
dedicated mail centres:

CENTRAL SOUTH AFRICA

Taxpayers residing in Gauteng South
(including Midrand, the greater
Johannesburg area, Kempton Park,
Boksburg, Vereeniging and Springs), the
Free State and Northern Cape, please
use:

email Contact.central@sars.gov.za Fax
010 208 5005

EASTERN SOUTH AFRICA

Taxpayers residing in KZN and the
northern parts of the Eastern Cape (up
to and including East London) please
use:

email Contact.east@sars.gov.za

Fax 031 328 6018

NORTHERN SOUTH AFRICA

Taxpayers residing in Gauteng north
(including Centurion and Pretoria),
North West, Mpumalanga and Limpopo,
please use:

email Contact.north@sars.gov.za Fax
012 670 6880

SOUTHERN SOUTH AFRICA

Taxpayers residing in the Eastern Cape
(south of East London) and the Western
Cape please use:

email Contact.south@sars.gov.za

Fax 021 413 8905

SARS Guide for VAT Vendors

Download the publication from the SARS
website www.sars.gov.za

Department of Employment and
Labour

Tel 012 309 4000 Fax 0866889835

Postal address Private Bag X117, Pretoria
0001

Street address Laboria House, 215
Francis Baard Street, Pretoria *email*
webmaster@labour.gov.za

Website www.labour.gov.za

MINISTER'S OFFICE CAPE TOWN

Tel 021 466 7160, *Fax* 021 462 2832

Postal address Private Bag X 9090, Cape
Town 8000

Street address Room 1207, 12th Flr, 120
Plein Street, Cape Town *email*
webmaster@labour.gov.za

MINISTER'S OFFICE PRETORIA

Tel 012 392 9620, *Fax* 012 320 1942

Postal address Private Bag X499,
Pretoria 0001

Street address Laboria Bldg, 215 Francis
Baard Street, Pretoria

email webmaster@labour.gov.za

For information on UIF, Compensation
and Skills Development Levy contact
your nearest Labour Centre. Visit
www.labour.gov.za/contacts/
Labour%20Centres

ORGANISATIONS

THE SMALL ENTERPRISE DEVELOPMENT AGENCY (SEDA)

SEDA is the *Department of Trade and
Industry's* agency for supporting small
businesses in South Africa. They

provide information on microfinancing
and microlending.

Tel 012 441 1000

Business Information Centre 0860 103
703

Postal address P.O. Box 56714, Arcadia
0007

Street address The DTI Campus, Block
G, 77 Meintjies St, Sunnyside, Pretoria

email info@seda.org.za

Website www.seda.org.za

SMALL ENTERPRISE FUNDING AGENCY

Call centre 012 748 9600

Street address Eco Fusion 5, Building D,
1004 Teak Close, Witch Hazel Avenue,
Highveld, Centurion

email helpline@sefa.org.za

THUSONG SERVICE CENTRES

A one-stop service centre providing
information and services to
communities

Website www.thusong.gov.za

Eastern Cape 043 722 2602

Free State 051 448 4504

Gauteng 011 834 3560

KwaZulu-Natal 031 301 6787

Limpopo 015 291 4689

Mpumalanga 013 753 2397

Northern Cape 053 832 1378/9

North West 021 421 5070

Western Cape 0800 007 081

Chapter 15: Education and schools

DEPARTMENT OF BASIC EDUCATION

NATIONAL

Tel 012 357 4026/4036, Fax 012 323 5989

Postal address Private Bag X603, Pretoria 0001

Street address Room TF1062, Sol Plaatjie House, 222 Struben Street, Pretoria

Website www.education.gov.za

Provincial

EASTERN CAPE

Tel 040 608 4200

Postal address Superintendent General: Education, Private Bag X 0032, Bisho 5605

Street address Steve Vukile Tshwete Education Complex, Zone 6, Zwelitsha

Website www.ecdoe.gov.za

FREE STATE

Tel 051 404 8000

Postal address

Superintendent General: Education, Private Bag X 20565, Bloemfontein 9300

Street address 55 Elizabeth St, FS

Provincial Government Building, Bloemfontein

Website www.fsdoe.fs.gov.za

GAUTENG

Tel 011 355 0000

Postal address

Superintendent General: Education, Private Bag X 7710, Johannesburg 2000

Street address

111 Commissioner Street,

Johannesburg Website

www.education.gpg.gov.za

KWAZULU-NATAL

Tel 033 846 5000

Postal address

Superintendent General: Education, Private Bag X 9137, Pietermaritzburg 3200

Street address 247 Burger Street, Pietermaritzburg

Website www.kzneducation.gov.za

LIMPOPO

Tel 015 290 7611

Postal address Superintendent General:

Education, Private Bag X 9489, Polokwane 0700

Street address cnr 113 Biccard & 24
Excelsior Streets, Polokwane *Website*
www.edu.limpopo.gov.za

MPUMALANGA

Tel 013 766 5000

Postal address Superintendent General:
Education, Private Bag X 11341, Nelspruit
1200

Street address Building No. 5, Government
Boulevard, Riverside Park, Mbombela

Website
www.mpumalanga.gov.za/education

Northern Cape

Tel 063 839 6500

Postal address Superintendent General:
Education, Private Bag X 15029, Kimberley
8300

Street address 09 Hayston Road,
Harrison Park

Website ncedu.ncape.gov.za

NORTH WEST

Tel 018 388 2562 / 2564

Postal address Superintendent General:
Education, Private Bag X 15029, Kimberley
8300

Street address 2nd Flr Executive
Block, Garona Building,
Mmabatho

Website www.nwdesd.gov.za

WESTERN CAPE

Tel 021 467 2000

Postal address Superintendent
General: Education, Private Bag X
15029, Kimberley 8300

Street address Grand Central
Towers, cnr Darling and
Lower Plein Streets, Cape
Town

Website <http://wced.pgwc.gov.za/>

EDUCATION RIGHTS PROJECT (ERP)

A project of the WITS Education
Policy Unit

ERP booklets available online on the
rights of learners and educators.

Tel 011 717 3076, *Fax* 011 717 3029

Postal address Private Bag X 3, Wits
University 2050 *Website*
www.erp.org.za

EDUCATION LAW PROJECT (ELP)

ELP booklet: School fees: Your
Rights available online on the
website

Tel 011 717 8600, *Fax* 011 717 1702

Postal address Centre for Applied
Legal Studies (CALS), Private Bag 3,
Wits University 2050

Website www.law.wits.ac.za/cals

Chapter 17: Paralegal skills and establishing an advice centre

ORGANISATIONS

BLACK SASH

National Office

Tel 021 686 6952

Helpline 072 663 3739 or

063 610 1865

Street address 189 Imam Haron Road,
Claremont, Cape Town 7708

email info@blacksash.org.za

Website www.blacksash.org.za

Regional offices

Western Cape

Tel 021 686 6952

Street address 189 Imam Haron Road,
Claremont, Cape Town, 7708

Kwa-Zulu Natal

Tel 031 301 9215

Street address Diakonia Center, 20
Diakonia St, Durban 4001

email kznro@blacksash.org.za

Eastern Cape

Tel 041 487 3288

Street address 105 Main Road, Walmer,
Gqeberha, 6070

email ecro@blacksash.org.za

Gauteng

Tel 011 834 8361

Street address 62 Marshall Street, 8th
Floor, Khotoso House, Johannesburg,
2001

email gro@blacksash.org.za

LEGAL AID BOARD

See Legal Aid Board

LEGAL AID JUSTICE CENTRES

See Legal Aid Justice Centres

LEGAL RESOURCES CENTRE

See Legal Resources Centre

LEGAL SUPPORT SERVICES

FOR NON-PROFIT ORGANISATIONS

This project provides support to non-profit organisations on how to establish, register, and administer nonprofit organisations.

It also provides legal support services to community-based advice offices.

Tel 011 810 238 5651

Street address 16th Flr, Bram Fischer
Towers, 20 Albert St, Marshalltown
Johannesburg 2001

email info@mott.org

Website www.lrc.org.za

To register under the NPO Act

Send your application for voluntary registration under the NPO Act to:

Postal address NPO Directorate,
Department of Social Development,
Private Bag X901, Pretoria 0001

Street address HSRC Bldg, 134 Pretorius
St, Pretoria 0001

Tel 012 312 7500

email Npoenquiry@dsd.gov.za

Website www.dsd.gov.za/npo

REGISTRAR OF COMPANIES

Tel 012 310 9791

Postal address Companies Registration
Office, PO Box 429, Pretoria 0001

Website www.ciproza.co.za

THE CENTRE FOR CONFLICT RESOLUTION

For training in conflict resolution

WESTERN CAPE

Tel 021 689 1005, *Fax* 021 689 1003

Street address Coornhoop, 2 Dixon
Road, Observatory, Cape Town 7925

email mailbox@ccr.uct.ac.za

Website www.ccr.org.za

THE SOUTH AFRICAN NGO COALITION (SANGOCO)

NATIONAL OFFICE

Tel 011 403 7746, *Fax* 011 403 4966

Provinces in south africa:

[www.commonwealthofnations.org/info/
/provinces-in-southafrica/](http://www.commonwealthofnations.org/info/provinces-in-southafrica/)

GAUTENG

Tel 012 429 6040, *Fax* 012 420 2316

KWAZULU-NATAL

Tel 031 307 1061, *Fax* 031 306 2261

LIMPOPO

Tel 018 381 4901, *Fax* 018 381 6258

NORTHERN CAPE

Tel 027 712 3011, *Fax* 027 712 1212

Publications

*Community Organisers Toolbox.
Education and Training Unit
www.etu.org.za:*

*Non-profit Organisations Law and
Practice Manual. Legal Resources
Centre*